The POWER for Building Connection & Community of CONFLICT
May 19, 2016
Jacob Corvidae
jacob@ic.org, Twitter: @jcorvidae
#powerofconflict

Ma’ikwe Ludwig
Sol Space Consulting
maikwe.ludwig@gmail.com

Alyson Ewald
acefacilitation@gmail.com
Poll #1

What level of experience do you have in conflict resolution / transformation work?

1 – None
2 – A little
3 – Some
4 – A lot
5 – Deep practitioner
Poll #2

Where are you most interested in applying more conflict skills?

1 – At work
2 – In my community
3 – In personal relationships?
4 – Other
Responses to Conflict:

Fight

Flight
- Avoid
- Accommodate
- Acquiesce

Freeze

Collaborate
Responses to Conflict:

Fight

Flight

- Avoid
- Accommodate
- Acquiesce
Poll #3

What’s your instinctive response to conflict?

1 – Fight
2 – Flight
3 – Freeze
Social

Environmental

Economic

Sustainability
Social Sustainability

- Decision Making
- Information flow (transparency)
- Conflict resolution
High Trust

Blank Slate

Active Distrust
Source: http://paulenglish.com/trust.html, adapted from Robert Fisher
Blank Slate

High Trust

Active Distrust

1. Suspicious Still
2. Suspicious Until
3. Trust Until
4. Trust Still

belief
negative
positive
Emotional Bank Accounts

Source: http://www.slideshare.net/lorenzocaum/emotional-bank-accounts-and-trust
So what does this really look like in practice?
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TRANSITION
UNITED STATES