

The
POWER

for Building



of CONFLICT

**Connection
& Community**

May 19, 2016

Jacob Corvidae

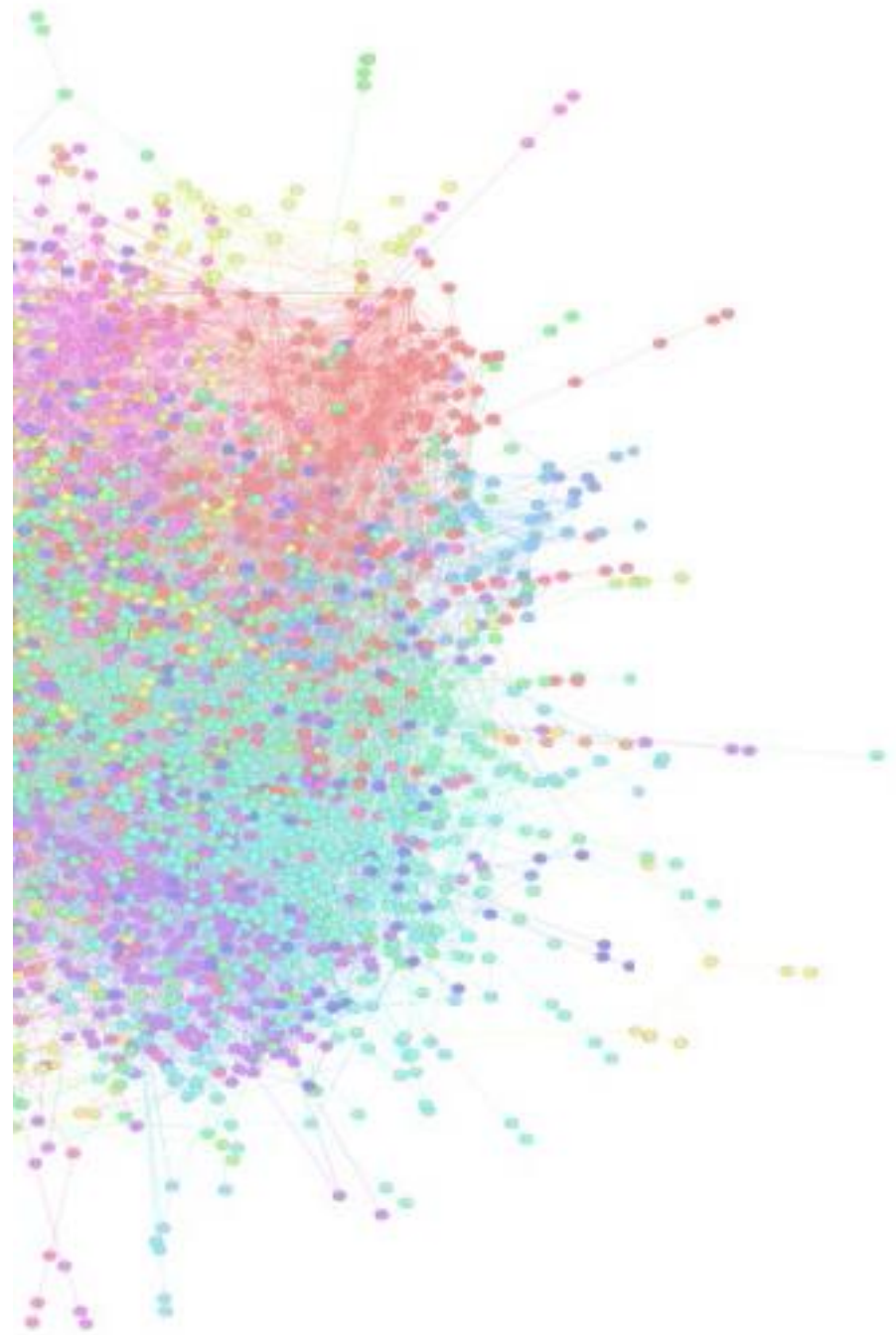
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#powerofconflict

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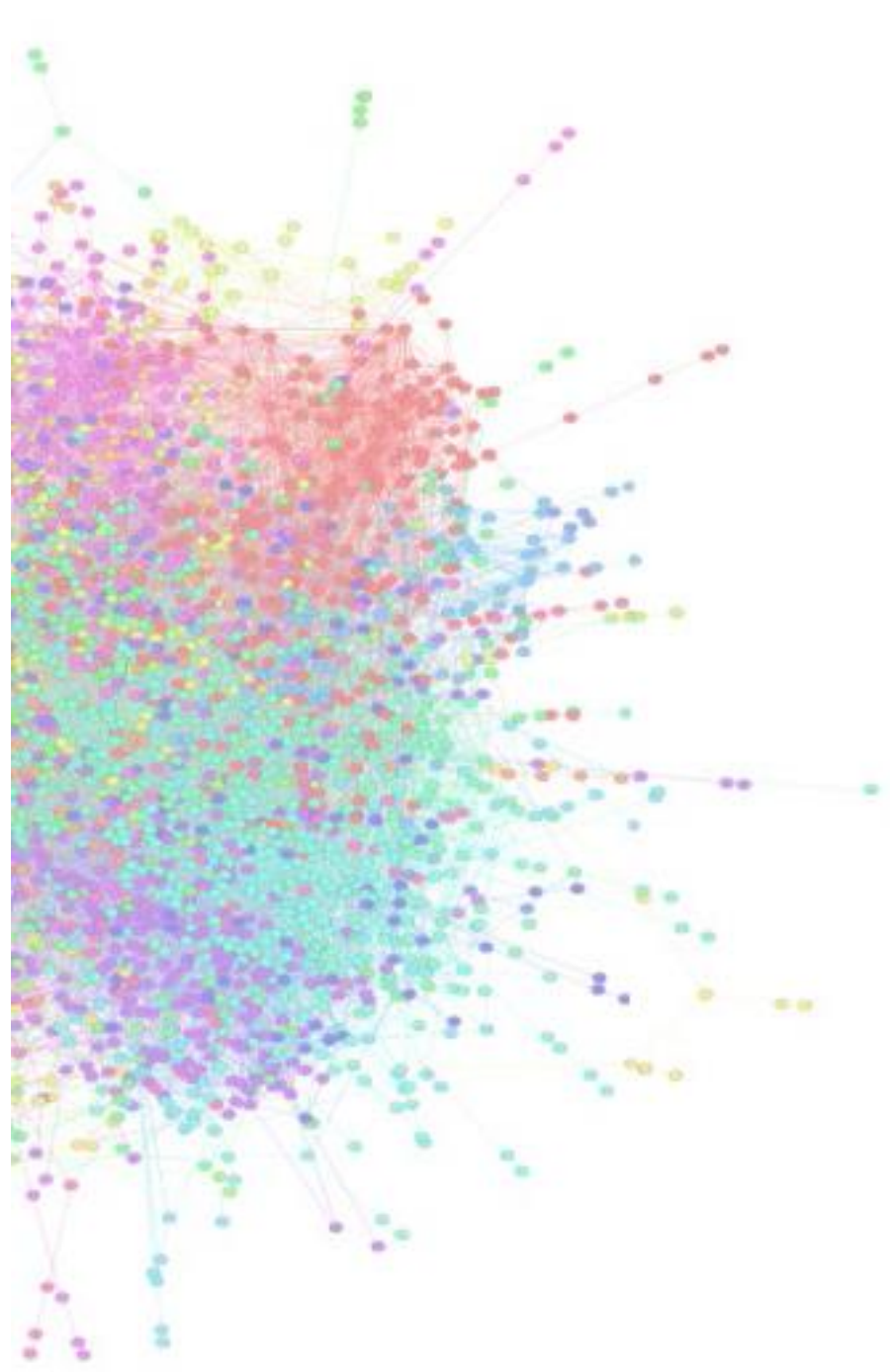
acefacilitation@gmail.com



Poll #1

What level of experience do you have in conflict resolution / transformation work?

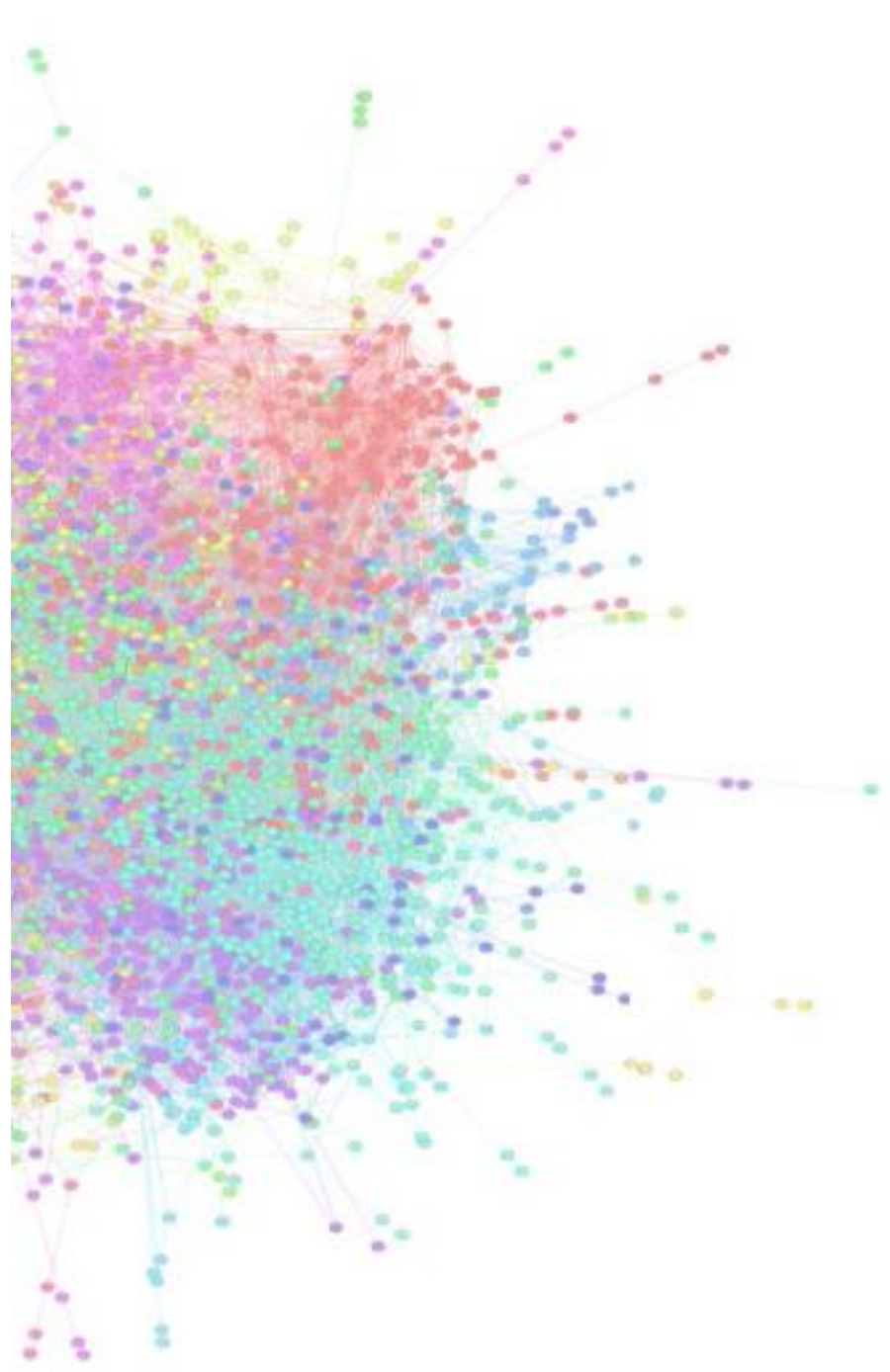
- 1 – None
- 2 – A little
- 3 – Some
- 4 – A lot
- 5 – Deep practitioner



Poll #2

Where are you most interested in applying more conflict skills?

- 1 – At work
- 2 – In my community
- 3 – In personal relationships?
- 4 – Other





Responses to Conflict:

Fight

Flight

- Avoid
- Accommodate
- Acquiesce

Freeze

Collaborate



Responses to Conflict:

Fight

Flight

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- Accommodate
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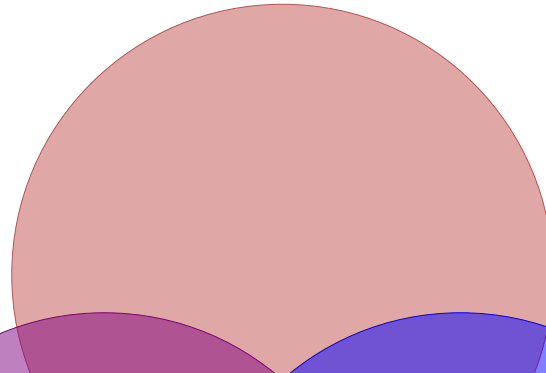


Poll #3

What's your instinctive response to conflict?

- 1 – Fight
- 2 – Flight
- 3 – Freeze

Social



Sustainability

Economic

Environmental

Social Sustainability

- Decision Making
- Information flow
(transparency)
- Conflict resolution



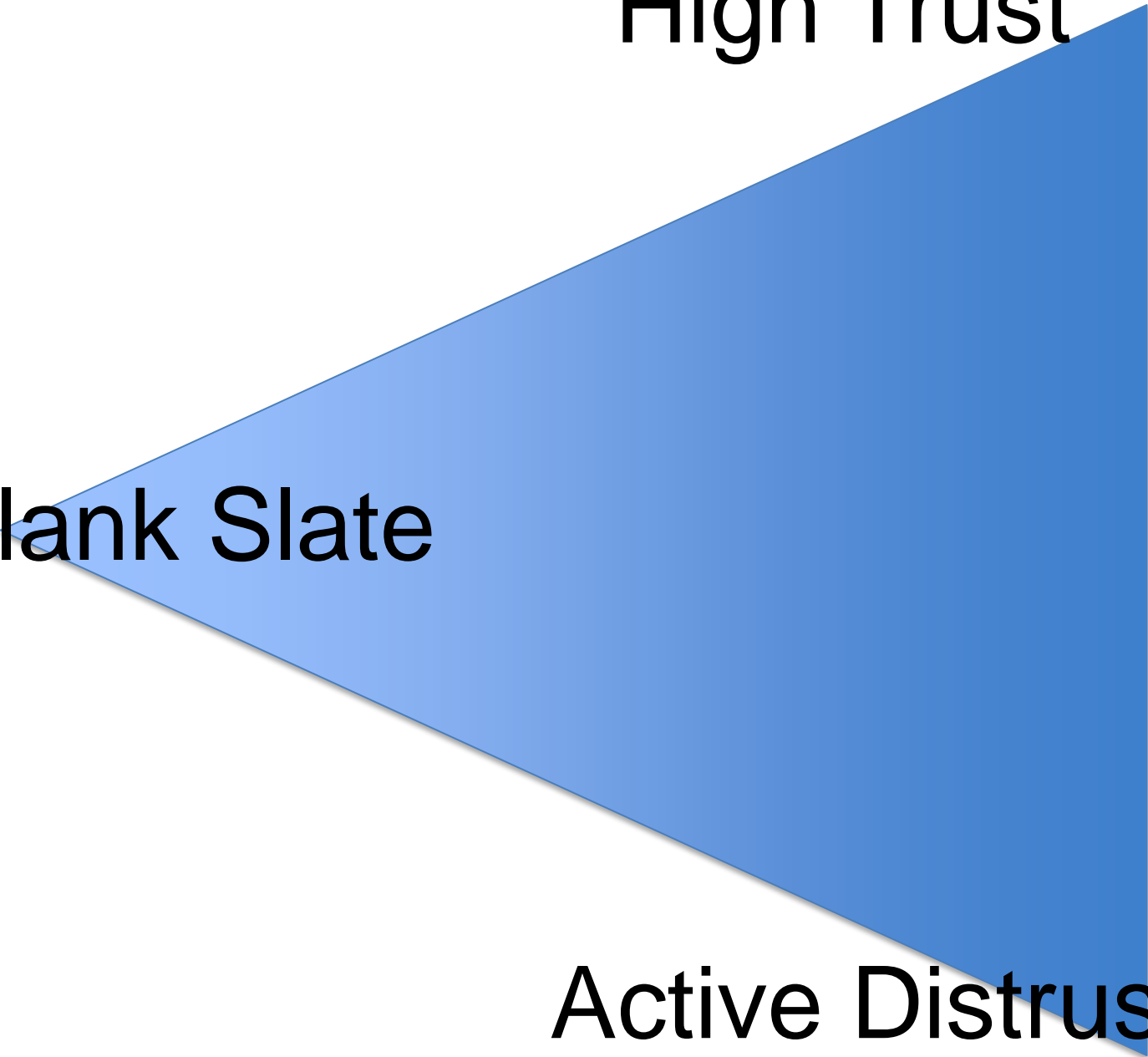
**Social
Sustainability**

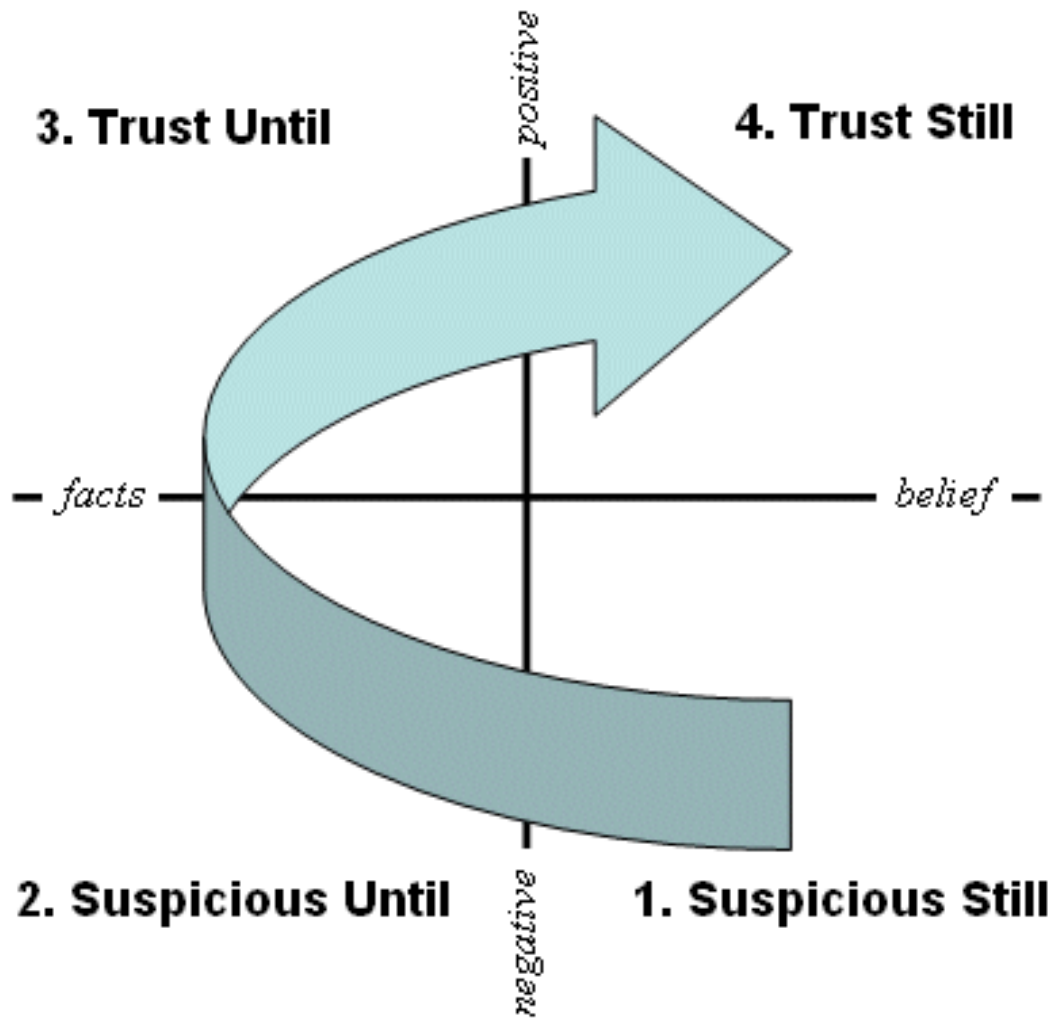
trust

High Trust

Blank Slate

Active Distrust





Source: <http://paulenglish.com/trust.html>, adapted from Robert Fisher

High Trust

3. Trust Until

4. Trust Still

positive

Blank Slate

cost

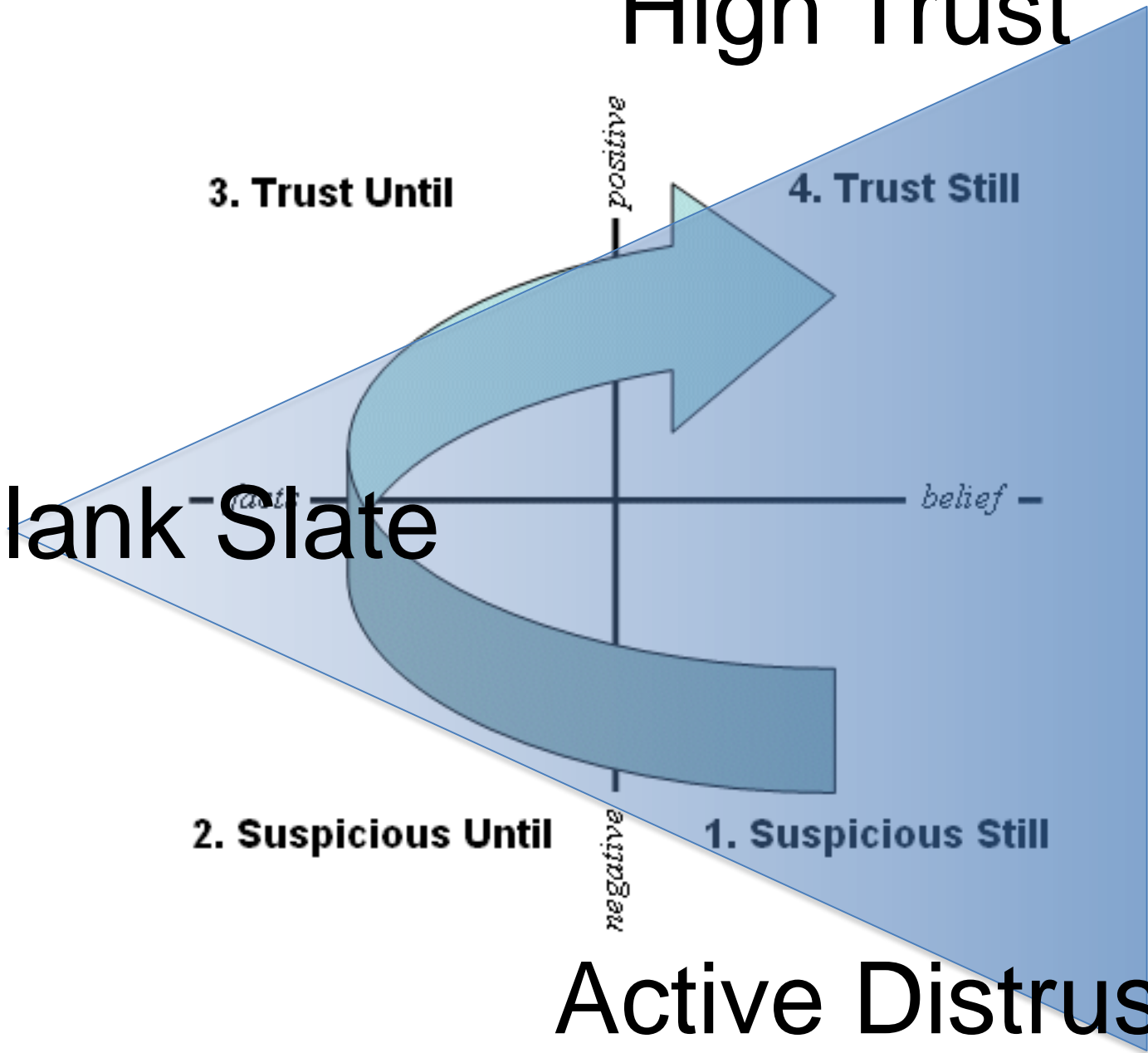
belief

2. Suspicious Until

1. Suspicious Still

negative

Active Distrust

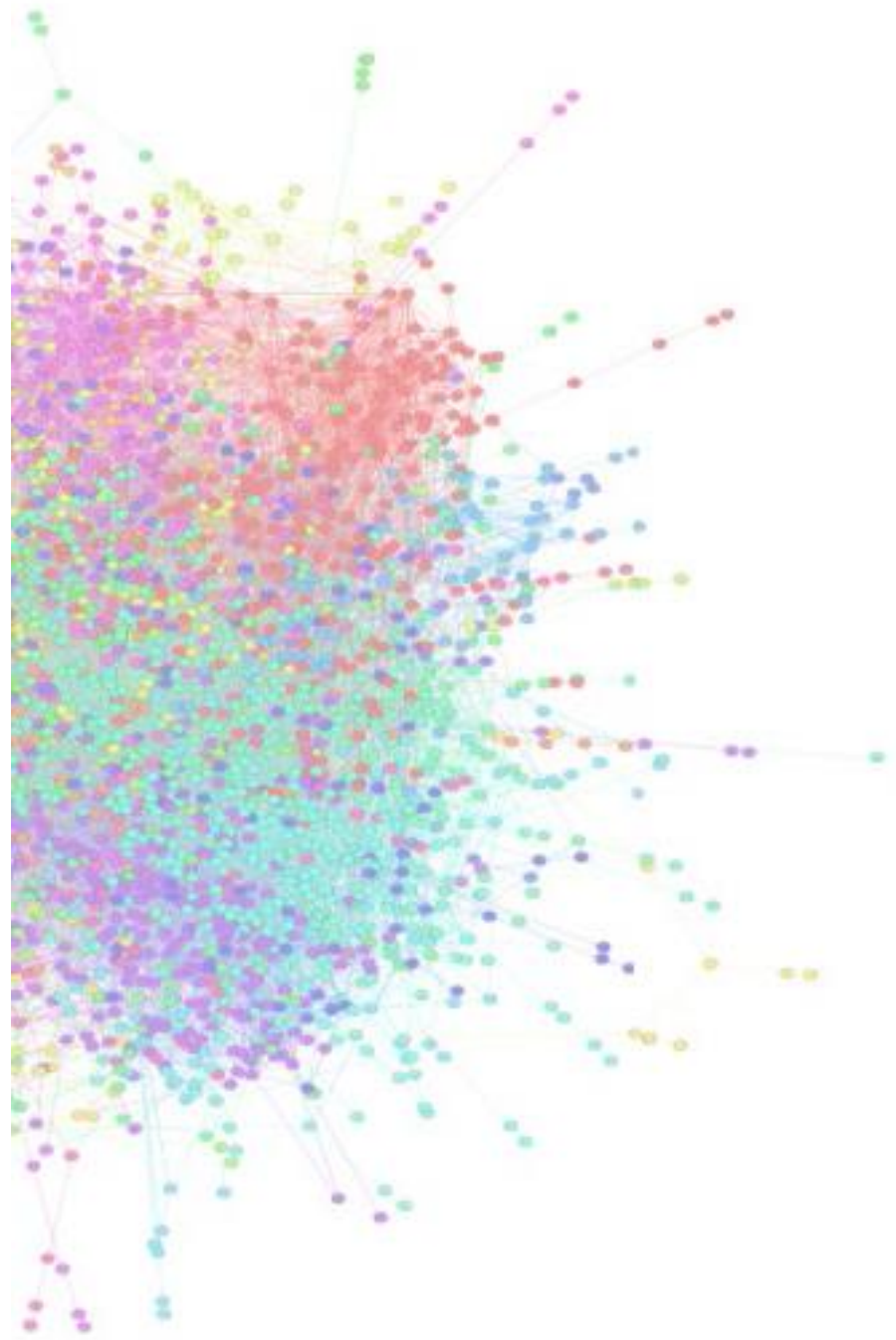


Emotional Bank Accounts



Source: <http://www.slideshare.net/lorenzocaum/emotional-bank-accounts-and-trust>

So what does this really look like in practice?



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